



Welcome to Bark 'N Bubbles!



Owner Information

Name: _____ Phone Number: _____

Address: _____ City: _____ State: _____ Zip _____

E-mail: _____ How Did You Hear About Us? _____

Veterinarian _____ Vet Phone Number _____

Pet #1 Information

Pet Name: _____ Breed: _____

Color: _____ Sex: M ___ F ___ Spayed/Neutered: Yes ___ No ___

Date of Birth (approx.): _____ Age: _____ Weight: _____

Current on all shots (including rabies)? Yes ___ No ___

Has your pet had any of the following conditions within 30 days? Fleas ___ Mites ___ Diarrhea ___

Does your pet have allergies? Yes ___ No ___ If yes, what are they? _____

Does your pet have any health-related issues? Yes ___ No ___ If yes, what are they? _____

Any area your pet does not like to be touched? Yes ___ No ___ If yes, where? _____

Please circle the following if they apply to your pet:

Scared of the blow dryer Sensitive skin Shy/timid Hyper/excitable

Aggressive with animals Aggressive with people Bites Barks

Pet #2 Information

Pet Name: _____ Breed: _____

Color: _____ Sex: M ___ F ___ Spayed/Neutered: Yes ___ No ___

Date of Birth (approx.): _____ Age: _____ Weight: _____

Current on all shots (including rabies)? Yes ___ No ___

Has your pet had any of the following conditions within 30 days? Fleas ___ Mites ___ Diarrhea ___

Does your pet have allergies? Yes ___ No ___ If yes, what are they? _____

Does your pet have any health-related issues? Yes ___ No ___ If yes, what are they? _____

Any area your pet does not like to be touched? Yes ___ No ___ If yes, where? _____

Please circle the following if they apply to your pet:

Scared of the blow dryer Sensitive skin Shy/timid Hyper/excitable

Aggressive with animals Aggressive with people Bites Barks



Office Use Only:

Entered: _____ Scanned: _____

Client Agreement

- **APPOINTMENTS:** I acknowledge that, in making an appointment with Bark 'N Bubbles (BNB), I am expected to adhere to BNB's appointment policies which are as follows: (1) BNB requires 24 hours notice if cancelling and/or rescheduling appointments including self-serve bathing. If I am a "no-show" or do not give appropriate notice regarding my appointment, I may be held liable for a percentage of the scheduled service cost. (2) If more than 15 minutes late to an appointment, that appointment is subject to a late drop-off fee and/or rescheduling. (3) An estimate regarding the time of service completion will be given upon drop-off. Once contacted for pick-up, I have a maximum of 2 hours to pick up my pet(s). If I do not pick up my pet(s) within this time frame, I am subject to a boarding fee of \$15/hour.
- **VACCINATION POLICY:** I certify that my pet is current on all vaccinations including Rabies, Distemper and Parvovirus and will provide verification of such to BNB at time of first visit and upon request thereafter. I acknowledge that I will be responsible for notifying BNB of any updated vaccinations.
- **IN CASE OF EMERGENCY:** I authorize BNB to take any action deemed necessary for the safety, health, and well-being of my pet(s) in an emergency situation, while under the care of BNB, including seeking professional veterinary treatment. I agree to hold BNB harmless for any known and/or unknown health conditions that may arise during the course of the grooming.
- **WET FLOORS:** I understand that, due to the nature of the business, BNB's floors may be slippery and will use all due caution while within the store. I agree to hold harmless BNB, staff members and owners for any incident that may arise due to such conditions.
- **PET SUPERVISION:** I will closely supervise my pet at all times while at BNB. I understand that any items damaged by my pet, including chewing or leg-lifting, are considered an "instant purchase" and that I will be held fully responsible for their cost.
- **RIGHT TO REFUSE SERVICE:** I understand that BNB has the right to refuse service to me and/or my pet(s) at any time and for any reason, including a history of demonstrating aggressive behaviors. I understand all bites must be reported to local authorities under law.
- **TUB POLICY:** I agree to not enter the tub for any reason during my visit to BNB. I furthermore agree to keep children out of the tub and off the step that leads into the tub.
- **LEASHING POLICY:** I agree to keep my dog leashed at all times during our visit to BNB. I, furthermore, agree to keep my dog secured with a grooming loop at all times while in the tub. Should my pet damage the grooming loop by which they are secured (usually by chewing), I will notify staff immediately and agree to pay the \$10 replacement fee.
- **NAIL TRIMS:** I understand that BNB staff are trained to clip nails in a safe and thorough manner. I am aware that many dogs do not like having their nails clipped and may become anxious during the process. In order to avoid undue stress or trauma to my pet, BNB may suggest my pet visit a veterinarian for this procedure. I am also aware that BNB offers complimentary nail filing/dremmeling as part of the nail clip, but that this may not be able to be performed due to my dog's behavior and/or coat condition for safety purposes. I am aware that, although BNB will do their best to avoid kwicking my dog's nails, it does happen on occasion and BNB will treat the kwicked nail with styptic powder.
- **MATTING:** I understand that if my pet(s) is matted, BNB may be required to remove the mats via extensive brushing and/or shaving. I understand that BNB takes all care and precautions during this process, but that nicks to the skin and/or reactions such as skin irritation may occur. I agree to hold BNB harmless for minor skin afflictions resulting from this process. Additionally, I am aware that I will incur additional fees for the dematting service.

- **2ND/3RD-COATED BREEDS:** I understand that, if my pet(s) has a 2nd/3rd coat, extra work may be required to thoroughly groom/wash the coat. I am aware that a minimum fee of \$7.00 may be added to my final total.

- **FLEA/TICK:** I authorize BNB to perform flea and/or tick-removal services if fleas and/or ticks are discovered during the grooming process. I am aware that these services incur an additional cost which will be automatically added to my bill (\$5 per tick, \$20 for flea bath). BNB will inform me if this situation arises. I am aware that some pets may be sensitive to the products used in the flea/tick treatments and agree to hold BNB harmless for any negative reaction my pet has to these services.

- **PET STRESS:** I understand that, while BNB will attempt to perform all services requested to completion, BNB is not willing to subject my pet(s) to extreme or undue stress. Some services may not be able to be performed fully depending on my pet's behavior.

- **SENIOR PET (7+ YEARS):** I am aware that grooming may be a stressful process for my senior pet(s). My pet's ability to undergo the grooming process safely and without extreme stress must be determined by me, the groomer, and/or my veterinarian. I agree to hold BNB harmless for my senior pet's reaction to the grooming process.

- **LIABILITY:** I understand that BNB will exercise all due diligence regarding the care of my pet, but that unforeseen situations can arise when working with animals. BNB will immediately notify me if such a situation occurs concerning my pet(s). Additionally, in consideration of services rendered by BNB, I release any and all liabilities relating to all known and unknown behavioral and/or health-related issues concerning my pet.

- **OTHER CONDITIONS:** I acknowledge that the grooming process may unintentionally aggravate conditions that my pet(s) may have including, but not limited to, arthritis, joint/bone conditions, heart conditions and previous surgeries. As a result, soreness, illness, seizures, etc. could occur. I understand that the BNB staff members are not trained in the veterinary field and that, although BNB will take all due care and precautions regarding the care of my pet, they are unable to treat known and/or unknown health-related issues that may develop from the grooming process. I agree to hold BNB harmless for my pet's reaction to the grooming process.

Any additional information you would like us to know about your pet:

By signing, I acknowledge that I have read this agreement in its entirety and agree to all terms. I have been made aware of the type of service my pet(s) will receive and agree to the associated costs.

Client Signature: _____ Date: _____